

# Rockville's Caregiving Agencies

## Helping Our Community's Neighbors in Need

### Holiday Drive 2020: Now, More than Ever, We Need Your Help

MAKE AN EASY  
ONLINE DONATION:  
[bit.ly/HolidayDriveDonation](http://bit.ly/HolidayDriveDonation)

#### WHY WE HELP

##### Giving Helps Our Neighbors in Need.

While many Rockville residents enjoy a high standard of living, there are still pockets of need throughout the city. The income of more than 5,000 Rockville households is less than half of the city's median income. More than 4,600 city residents experience chronic food insecurity and 1 in 16 children live in poverty, with 2,800 students in Rockville schools qualifying for free and reduced-price meals. In 2019, 1,367 children were referred to the city for holiday assistance.

The Holiday Drive helps many of these children and families have a happier holiday season.

##### Giving Sets a Good Example for Others.

When you volunteer or donate, your friends, family and neighbors may be inspired to do the same. Giving also sets a great example for children, promoting empathy and providing an opportunity to teach them about, and involve them in, community service.

##### Giving Connects You to Your Community.

Volunteers with the Rockville Holiday Drive meet other volunteers, city staff and, in the case of some volunteers, recipients of Holiday Drive donations.

### Rockville Creates New Department of Housing and Community Development

The City of Rockville this year merged several divisions to form a new Department of Housing and Community Development, which will more efficiently and effectively address the affordable housing and social services needs of city residents.

The Mayor and Council approved the structure of the new department at their Monday, June 22 meeting. It will be led by Asmara Habte, previously the chief of housing programs.

The department brings together the city's divisions of community services, housing, and human rights and mediation into an organizational structure that resembles other successful housing and community development departments throughout the country. The framework for the department is centered around assisting current and future Rockville residents through strategic planning, policy and supportive services.

The reorganization comes at no ad-

#### DID YOU KNOW...

- 7.2% (roughly 5,000) of city residents and 8.2% (roughly 900) of Rockville seniors are living in poverty?
- About a quarter of students in Rockville-area schools are enrolled in the Free and Reduced-Price Meals (FARMS) program?
- The FARMS rate has increased over the past 10 years at 11 of 14 MCPS schools in the Rockville area?
- A single parent working full-time and earning minimum wage makes a quarter of the City of Rockville area median income and a third of the Montgomery County living wage?

#### HOW YOU CAN HELP THIS YEAR!

- **Send a contribution:** Tax-deductible monetary contributions will be used to provide grocery store gift cards for Thanksgiving and books and gift cards to children in December.
- Visit [www.rockvillemd.gov/holidaydrive](http://www.rockvillemd.gov/holidaydrive) to find out how to **make a donation online**.
- Send a **tax-deductible contribution check**. Checks can be made payable to Rockville Holiday Drive Fund, and sent to Rockville Holiday Drive Fund, 111 Maryland Ave., Rockville, MD 20850.
- In December, the Holiday Drive will be **seeking sponsors** to buy gifts for families in need.

For more information, contact Allison Hoy, volunteer coordinator, at 240-314-8304 or [ahoy@rockvillemd.gov](mailto:ahoy@rockvillemd.gov).

Volunteers deliver food and gift donations to recipients in Rockville neighborhoods they might not otherwise visit.

#### HOW YOU HELPED IN 2019

##### Donations/Volunteers

- 359 **community volunteers** gave 790 hours during the November and De-

- ember food and gift distributions.
- \$30,193 was contributed to the 2019 Rockville Holiday Drive, and used to purchase food, toys and gift cards.
- 240 unique individuals, businesses, schools, churches and community organizations donated.

##### Month of November

- 96 **Rockville seniors** were treated to a Thanksgiving dinner.

- 497 **households**, including 1,736 people, received Thanksgiving food baskets or grocery store gift cards.

##### Month of December

- 182 seniors and households without children received a gift card to a local grocery store in December.
- 1,124 **toys** were provided to 562 children in need.
- 306 **Rockville teens** received a gift card to a local retailer.
- 62 **Rockville families** and 246 **individuals** were matched with sponsors who provided gifts tailored to each family's needs.

Every gift, large or small, is used to support families in our community. Checks can be made payable to the Rockville Holiday Drive Fund and mailed to our Community Services Division office at City Hall, 111 Maryland Ave., First Floor, Rockville, MD 20850. Donations can also be made online at [www.rockvillemd.gov/holidaydrive](http://www.rockvillemd.gov/holidaydrive).

Learn more about opportunities to help others through the 2020 Rockville Holiday Drive at [www.rockvillemd.gov/holidaydrive](http://www.rockvillemd.gov/holidaydrive).

If you would like to contribute, send tax-deductible donations to:

Rockville Holiday Drive Fund,  
Community Services Division,  
Rockville City Hall,  
111 Maryland Ave., Rockville, MD 20850



The City of Rockville's Community Services team, and volunteers from the Latino Youth Development program, celebrate the successful conclusion of the 2019 Holiday Drive.

ditional cost to taxpayers.

"This organizational realignment will help the city respond in a more coordinated, seamless and effective manner by building on the city's existing infrastructure and talented and dedicated staff," the staff report accompanying the briefing to the Mayor and Council states.

To watch the Mayor and Council's meeting and to read the staff report, visit [www.rockvillemd.gov/AgendaCenter](http://www.rockvillemd.gov/AgendaCenter).

### SUPPORT THE ROCKVILLE HOLIDAY DRIVE!



**YOU can make a difference:**

**Send a tax-deductible contribution with checks payable to "Rockville Holiday Drive Fund"**

**Impacting Our Community – Your Support Matters**

**240.314.8310 • [bit.ly/HolidayDriveDonate](http://bit.ly/HolidayDriveDonate)**

# Community Services in Rockville · Servicios Comunitarios de Rockville

Great Places to Donate Your Time, Talent, Money – and Keep it Local! · ¡Excelentes Lugares donde Donar su Tiempo, Talento y Dinero, y que Quede en Casa!

## LEGEND

- The agency is a program of:
  - ◆ = Catholic Charities of the Archdiocese of Washington
  - ◆ = Montgomery County Coalition for the Homeless (MCCH)
  - ▲ = Interfaith Works
  - = Community Reach of Montgomery County
  - ◆ = Family Services, Inc.
- = Description/details of program
- ◆ = Donations that are needed
- ◆ = Contact information

## HOUSING • VIVIENDA

### Home Builders Care Assessment Center\*

**Formerly Men's Emergency Shelter**  
16991 Crabbs Branch Way, Rockville, MD 20850 (temporary location)

Provides 24-hour year-round shelter and daytime services for 750 homeless men. Residents receive basic amenities such as showers, bunks, meals and access to laundry and restrooms; case management, vocational counseling, job training, health education classes, in-house 12-step meetings, on-site medical clinic and psychiatric services, mobile dental care and haircuts.

Proporciona 24 horas de refugio durante todo el año y servicios de día para 750 hombres sin hogar.

Los residentes reciben servicios básicos como duchas, camas literas, comidas y acceso al servicio de lavandería y baños; coordinación de casos, orientación vocacional, preparación laboral, clases de educación sobre la salud, reuniones internas de los 12 pasos, clínica médica in situ y servicios psiquiátricos y el cuidado dental móvil y cortes de cabello.

Prepared meals, toiletries, gift cards and financial donations (checks should be made out to Montgomery County Coalition for the Homeless, MCCH); contact Debbie Ezrin at 301-917-6644 for more information.

Comidas preparadas, artículos de tocador, tarjetas de regalo y donaciones monetarias (cheques deben ser emitidos a nombre de MCCH); contactar a Debbie Ezrin al 301-917-6644 para obtener más información.

Jay Scopin, 301-917-6665, [www.mcch.net](#)

### Hope Housing\*

600-B E. Gude Drive, Rockville, MD 20850

Five houses that provide permanent supportive housing to 40 formerly homeless men and women with disabilities.

Case managers assist clients in identifying and fulfilling goals that focus on enhancing life skills, providing community referrals to clothing closets, food pantries, employment and/or education programs, crisis intervention and access to day treatment programs, and medication monitoring for relapse prevention as needed.

Cinco casas que proporcionan vivienda de apoyo permanente a 40 hombres y mujeres sin hogar anteriormente con discapacidad.

Los administradores de casos ayuda a los clientes en la identificación y el cumplimiento de los objetivos que se centran en la mejora de habilidades para la vida, proporcionando referencias de la comunidad a los armarios de ropa, despen-

sas de alimentos, empleo y/o programas de educación, intervención en crisis y el acceso a programas de tratamiento de día y monitoreo de medicamentos para la prevención de recaídas, según sea necesario.

Financial donations (checks should be made out to Montgomery County Coalition for the Homeless, MCCH); \$25 gift cards to Giant, Safeway, Target or Walmart; artículos de limpieza, artículos de papel como servilletas, papel higiénico y toallas de papel; contactar a Debbie Ezrin al 301-917-6644 para obtener más información.

Description/details of program

Donations that are needed

Contact information

### Rockland House\*

1010 Grandin Ave., Ste. A-1, Rockville, MD 20851

Provides permanent supportive housing to formerly homeless women; serves five to eight women annually. Case manager works with residents on budgeting and financial issues, housing services, personal goals and community service work. Providing outside speakers, life skills sessions and nutritional and educational assistance.

Provee vivienda de apoyo permanente a quienes fueron mujeres sin hogar, sirve a 5 a 8 mujeres al año.

El administrador de casos trabaja con las residentes con los presupuestos y problemas financieros, servicios de viviendas, objetivos personales, trabajo de servicio comunitario, provee oradores externos, asistencia nutricional y educativa y da seguimiento a la prevención de recaída.

Jennifer Blackwell, 301-917-6643, [www.mcch.net/our-programs-2/](#)

### Jefferson House\*

1010 Grandin Ave., Suite A1, Rockville, MD 20851

Provides permanent supportive housing to formerly homeless men who are in a substance abuse treatment program or have completed a treatment program. Serves six to 10 men annually.

Case manager works with residents on budgeting and financial issues, housing services, personal goals, community service work, providing outside speakers, nutritional and educational assistance, and follow-up on relapse prevention.

Proporciona apoyo permanente a quienes fueron hombres sin hogar y que se encuentran en un programa de tratamiento para el abuso de sustancias o terminaron el programa de tratamiento, sirve a 6 a 10 hombres al año.

El administrador de casos trabaja con los residentes con los presupuestos y problemas financieros, servicios de viviendas, objetivos personales, trabajo de servicio comunitario, provee oradores externos, asistencia nutricional y educativa y da seguimiento a la prevención de recaída.

\$25 gift cards from stores such as Target or Walmart, SmartTrip cards, cleaning supplies, paper products like napkins, toilet paper and paper towels.

Tarjetas de regalo de \$25 de Target o Walmart, tarjetas SmartTrip, productos de limpieza, productos de papel como servilletas, papel sanitario y toallas de papel.

Brenda Reid Jones, deputy director, 301-637-0705 or [brendjones@cmrocks.org](#), [www.cmrocks.org/housing-program](#)

High-efficiency liquid laundry detergent, liquid hand soap, hand sanitizer, feminine hygiene products, washcloths and gift cards for emergency food needs.

Detergente líquido de alta eficiencia de lavado, jabón líquido, desinfectante de manos, productos de higiene femenina, pañuelos y tarjetas de regalo para las necesidades alimentarias de emergencia.

Christine Hong, 301-770-2413 or [chong@iworksmt.org](#), [www.iworksmt.org](#)

Introducciones a restaurantes, caterers, farms and other licensed food providers who might be interested in donating food. In addition, water bottles, juice boxes, granola bars, snack bars, canned fruits, canned vegetables and other nonperishables.

Presentaciones a restaurantes, servicios de catering, granjas u otros proveedores de alimentos con licencia que puedan estar interesados en donar comida. Además, botellas de agua, cajas de jugo, barras de granola, barras como tentempié, frutas enlatadas, verduras enlatadas y otros artículos no perecederos.

Introductions to restaurants, caterers, farms and other licensed food providers who might be interested in donating food. In addition, water bottles, juice boxes, granola bars, snack bars, canned fruits, canned vegetables and other nonperishables.

Brett Meyers, 301-330-0222, [info@nourishnow.org](#), [www.nourishnow.org](#)

Monetary donations and \$20 gift cards to CVS, Walgreens, Target and grocery stores. Volunteers needed to serve as intake coordinators.

Donaciones monetarias y tarjetas de regalo de \$20 de CVS, Walgreens, Target y supermercados. Se requieren voluntarios para servir como coordinadores de admissions.

Odeth Berlin, program director, 301-917-6811 or [oberlin@cmrocks.org](#), [www.cmrocks.org](#)

## BASIC SERVICES • SERVICIOS BÁSICOS

### Stepping Stones Shelter

P.O. Box 712, Rockville, MD 20848-0712

Provides homeless families with shelter, food, clothing, case management services, employment counseling and tutoring to move them toward self-sufficiency and stable housing.

Staffed 24/7.

Provee a las familias sin hogar un refugio, alimento, ropa, servicios de administración de casos, consejería de empleo y tutoría para llevarlas a ir hacia un hogar autónomo y estable.

Tiene personal las 24 horas del día, 7 días a la semana.

\$25 gift cards from stores such as Target or Walmart, SmartTrip cards, cleaning supplies, diapers, gift cards to Target, Walmart, CVS, Payless Shoes and other stores listed on website. Volunteers needed to sort donations, provide meals, clean, do yard work, provide child care in evenings, answer phones, do data entry and help with events and fundraising.

Ropa, alimento, enseres domésticos, artículos de limpieza, pañales, tarjetas de regalo de Target, Walmart, CVS, Payless Shoes y otras tiendas enlistadas en la página Web; se requieren voluntarios para dividir las donaciones, proveer los alimentos, limpiar, arreglar el jardín, proveer cuidado de niños en las noches, responder el teléfono, meter datos y ayudar en los eventos de recaudación de fondos.

Brenda Reid Jones, deputy director, 301-637-0705 or [brendjones@cmrocks.org](#), [www.cmrocks.org/housing-program](#)

Gently used or new children's, women's and men's clothing and shoes; home goods including dishes, small appliances, lamps and linens; new infant items including diapers, toys and books. Volunteers needed during operating hours to sort donations, hang clothing, greet/assist donors, answer phones, enter data, help with children's activity or assist disabled clients.

Case managers work with women on recovery and stability, and connect them with medical, mental health and social services, with the goal of moving them into permanent housing.

Donaciones que se necesitan en este momento: alimentos no perecederos, cenas preparadas, ensaladas, fruta, queso, productos de papel, guantes, botas, donaciones en efectivo y tarjetas de regalo.

For more info or to arrange deliveries: 301-762-1496 or volunteer coordinator at [rainbow@rainbowplace.org](#), or the director, Lauren Paiva, at [lauren@rainbowplace.org](#). Los administradores de casos trabajan



con las mujeres en la recuperación y estabilidad y en conectarlas con servicios médicos, servicios de salud mental y servicios sociales con el objetivo de ubicarlos en viviendas permanentes.

High-efficiency liquid laundry detergent, liquid hand soap, hand sanitizer, feminine hygiene products, washcloths and gift cards for emergency food needs.

Detergente líquido de alta eficiencia de lavado, jabón líquido, desinfectante de manos, paños y tarjetas de regalo para las necesidades alimentarias de emergencia.

Christine Hong, 301-770-2413 or [chong@iworksmt.org](#), [www.iworksmt.org](#)

## BASIC SERVICES • SERVICIOS BÁSICOS

### Interfaith Works Clothing Center\*

751 Twinbrook Parkway, Rockville, MD 20851

Assists low-income Montgomery County residents.

Distributes donated clothing, home goods, school supplies, new baby items, toys and books free of charge.

Ayuda a residentes de bajos ingresos del Condado de Montgomery durante más de 30 años.

Distribuye donaciones de ropa, artículos para el hogar, útiles escolares, nuevos artículos para bebés, juguetes y libros de forma gratuita.



Clothing, food, household goods, cleaning supplies, diapers, gift cards to Target, Walmart, CVS, Payless Shoes and other stores listed on website. Volunteers needed to sort donations, provide meals, clean, do yard work, provide child care in evenings, answer phones, do data entry and help with events and fundraising.

Ropa, alimento, enseres domésticos, artículos de limpieza, pañales, tarjetas de regalo de Target, Walmart, CVS, Payless Shoes y otras tiendas enlistadas en la página Web; se requieren voluntarios para dividir las donaciones, proveer los alimentos, limpiar, arreglar el jardín, proveer cuidado de niños en las noches, responder el teléfono, meter datos y ayudar en los eventos de recaudación de fondos.

301-251-0567, [info@steppingstonesshelter.org](#), [www.steppingstonesshelter.org](#)

Introducciones a restaurantes, servicios de catering, granjas u otros proveedores de alimentos con licencia que puedan estar interesados en donar comida. Además, botellas de agua, cajas de jugo, barras de granola, barras como tentempié, frutas enlatadas, verduras enlatadas y otros artículos no perecederos.

Brett Meyers, 301-330-0222, [info@nourishnow.org](#), [www.nourishnow.org](#)

Introductions to restaurants, caterers, farms and other licensed food providers who might be interested in donating food. In addition, water bottles, juice boxes, granola bars, snack bars, canned fruits, canned vegetables and other nonperishables.

Monetary donations and \$20 gift cards to CVS, Walgreens, Target and grocery stores. Volunteers needed to serve as intake coordinators.

Donaciones monetarias y tarjetas de regalo de \$20 de CVS, Walgreens, Target y supermercados. Se requieren voluntarios para servir como coordinadores de admissions.

Odeth Berlin, program director, 301-917-6811 or [oberlin@cmrocks.org](#), [www.cmrocks.org](#)

## YOUTH & FAMILY • JUVENTUD Y FAMILIA

migrant@iworksmt.org, [www.iworksmt.org](#)

tor, 301-424-1130 or info@mannafood.org, [www.mannafood.org](#)

### Nourish Now

1111 Taft St., Rockville, MD 20850

Provides fresh recovered food from restaurants, caterers, farms and more to individuals, families and organizations in need.

Food is donated through two main distribution programs: Family and Organizations. Over 500 families receive a five-day supply of perishable and nonperishable food items such as prepared meals, dairy, produce and more monthly. Over 60 partner organizations receive donated meals, produce and bakery items monthly.

Provee alimentos frescos, recuperados de restaurantes, servicios de catering, granjas y más, a individuos, familias y organizaciones que lo necesitan.

Los alimentos se donan por medio de dos programas de distribución principales: Familia y Organizaciones. Más de 500 familias reciben un suministro de 5 días de productos alimenticios perecederos y no perecederos, tales como, comidas preparadas, lácteos, frutas y verduras y más cada mes. Más de 60 organizaciones asociadas reciben comidas, frutas y verduras y productos horneados donados de forma mensual.

Introducciones a restaurantes, caterers, farms and other licensed food providers who might be interested in donating food. In addition, water bottles, juice boxes, granola bars, snack bars, canned fruits, canned vegetables and other nonperishables.

Presentaciones a restaurantes, servicios de catering, granjas u otros proveedores de alimentos con licencia que puedan estar interesados en donar comida. Además, botellas de agua, cajas de jugo, barras de granola, barras como tentempié, frutas enlatadas, verduras enlatadas y otros artículos no perecederos.

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Monetary donations and \$20 gift cards to CVS, Walgreens, Target and grocery stores. Volunteers needed to serve as intake coordinators.

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Introductions to restaurants, caterers, farms and other licensed food providers who might be interested in donating food. In addition, water bottles, juice boxes, granola bars, snack bars, canned fruits, canned vegetables and other nonperishables.

Brett Meyers, 301-330-0222, [info@nourishnow.org](#), [www.nourishnow.org](#)

Voluntary home-visiting program for first-time parents who live in Montgomery County. Services available in English and Spanish at no charge.

Offers parenting skill building, child development education, linkage to community resources, case management, monitoring of child development and immunizations, and parent education/support groups.

Programa voluntario de visitas domiciliarias para padres primerizos que viven en el Condado de Montgomery; servicios disponibles en inglés y Español sin cargo alguno.

Manna también coordina Community Food Rescate para compartir la comida con otras agencias como cocinas y despensas basados en la fe. La educación ayuda a la programación de la tienda de la comunidad y cocinar con un bajo costo.

Ofrece desarrollo de habilidades de crianza, educación para el desarrollo infantil, vinculación a los

## Korean Community Service Center Cont.

Provides translation, interpretation and educational services including English as a Second Language, computer and citizenship preparation classes, civic education, pro bono legal services, and an annual health fair.

Designated a Capital Region Connector Entity Navigation Partner under the Affordable Care Act for Korean/Chinese/Vietnamese-speaking residents of Montgomery and Prince George's counties.

*Organización sin fines de lucro de servicios sociales fundada en 1974 que proporciona información y servicios de referencia, salud y la coordinación de casos de inmigración; servicios de asistencia a víctimas de violencia doméstica.*

*También ofrece servicios de traducción, interpretación y servicios educativos, incluyendo ESOL, clases de informática y preparación de la ciudadanía, educación cívica, pro-bono de servicios legales y una feria anual de la salud.*

*Designado oficialmente una Entidad de Conector Capital Región bajo la Ley de Asistencia Asequible para Cuidados para los residentes de coreanos / chinos / de habla vietnamita de los condados de Montgomery y Prince George's.*

Ji-Young Cho, 240-683-6663, [www.kcscgw.org](http://www.kcscgw.org)

## Language Outreach Program<sup>•</sup>

1010 Grandin Ave., Suite A1, Rockville, MD 20851

 English as a Second Language and literacy classes in a family-based program. Provides infant and child care and tutoring for school-age children of students.

Offers two sessions of citizenship classes. Staff help students navigate the immigration process from studying for the exam to completing the applications for citizenship.

*Ingles como segundo idioma y clases de alfabetización en un programa basado en la familia; proporciona cuidados infantiles, guardería y tutoría para los niños en edad escolar de los estudiantes.*

*Ofrece dos sesiones de clases de ciudadanía; el personal ayuda a los estudiantes a navegar el proceso de inmigración; desde estudiar para el examen hasta completar las solicitudes de ciudadanía. Las clases se encuentran ubicadas en Rockville.*

 Monetary donations to help provide snacks for children, instructional materials and fees for class instructors; gift cards of \$15 or \$20 to Target and Walmart; prepackaged healthy snacks. Also need teachers at \$16/hour and volunteer teachers' assistants. Send resume.

*Donaciones monetarias para ayudar a proporcionar meriendas para los niños, materiales de instrucción, y la tasa para los instructores de clase; tarjetas de regalo de \$15 o \$20 de Target y Walmart; bocadillos saludables empacados. También se necesitan maestros por \$16 la hora y asistentes de maestros voluntarios. Enviar su currículum vitae.*

Cecilia Rojas, 301-251-2136 or [crojas@cmrocks.org](mailto:crojas@cmrocks.org), [www.cmrocks.org](http://www.cmrocks.org)

## 美京华人活动中心 (Chinese Culture and Community Service Center, Inc.)

- 一家成立于1982年的无党派非营利性机构
- 该中心提供各种服务，包括那些旨在推动中美文化之间的相互理解、认识和欣赏的服务，以及通过语言指导和公民教育使美籍华人融入美国主流社会的服务。
- 该中心提供教育、文化和艺术方面的培训；并有一个全新的健康诊所。它提供社区服务、老年人服务、以及体育、健身和青少年活动。
- 欢迎爱心捐款和志愿者的加入！

## Greater Washington, Inc.

### 의 한인 지역사회 서비스 센터

- 정보 및 추천 서비스, 웰페어, 건강 및 이민 케이스 관리 서비스 및 카운슬링을 제공합니다.
- 통번역 서비스와 ESL 수업, 컴퓨터 수업, 시민 교육, 및 유치원생부터 12학년까지 학생들을 위한 5주간 여름 학교를 포함한 교육 서비스를 제공합니다.
- 연간 기금모금 행사

# Newly Formed Housing and Community Development Department Has Wide Array of Programs and Services

## MPDU Rental Program — Rental and Homeownership Programs

The MPDU program requires a percentage set-aside of all new residential developments as moderately priced dwelling units. The program has generated about 900 rental units and 420 homeownership units throughout the city since 1990.

Learn more at [www.rockvillemd.gov/194/Affordable-Housing](http://www.rockvillemd.gov/194/Affordable-Housing).

## Rockville Emergency Assistance Program (REAP)

Emergency assistance is available for Rockville residents who are experiencing financial crisis, eviction, or utility shut-off, suffering from a natural disaster, or need a referral to food and medical resources.

Program applicants will have received court notices for failure to pay rent or utility disconnect notice. This program is the last resort to avert eviction or utility shut-off. Residents seeking emergency financial assistance must first have applied to the Montgomery County Department of Health and Human Services – Services to End and Prevent Homelessness unit for a written referral to be provided to the City of Rockville.

Learn more at [www.rockvillemd.gov/377/Financial-Assistance](http://www.rockvillemd.gov/377/Financial-Assistance).

## Bridge Rental Assistance Program

The Rockville Bridge Rental Assistance Program (BRIDGE) provides one-time financial assistance to eligible Rockville residents in need of assistance due to loss of employment or other temporary emergencies. BRIDGE aims to prevent eviction proceedings as residents pursue efforts to regain financial stability. The program also provides intensive case-management services aimed at achieving long-term self-sufficiency.

## Home Energy Assistance Program (HEAP)

The Home Energy Assistance Program offers one-time financial assistance that supplements local and statewide residential energy programs of up to \$5,000 for utility efficiency retrofits. HEAP funds can be leveraged with Community Development Block Grant funding to expand the scope of rehabilitation services that a household may need.

## CDBG — Multifamily and Single-Family/Owner-Occupied Rehabilitation

Each year, Rockville receives federal Community Development Block Grant funds through a cooperative agreement with Montgomery County. CDBG funds must be used for housing and community development projects that primarily benefit low- and moderate-income people or neighborhoods. The city receives about \$260,000 in CDBG funding annually and funds two programs — multifamily and single-family rehabilitation. These programs seek to correct code deficiencies, rather than make other property improvements.

Learn more at [www.rockvillemd.gov/942/Community-Development-Block-Grant](http://www.rockvillemd.gov/942/Community-Development-Block-Grant).

## Landlord-Tenant Affairs

The city's landlord-tenant service

informs the public of the general rights and responsibilities of tenants and landlords, and helps to resolve disputes amicably, free of charge, without having to go through the District Court process. The service aims to provide residents and landlords as much information as possible to help navigate landlord-tenant relationships as efficiently as possible.

Learn more at [www.rockvillemd.gov/259/Landlord-Tenant-Complaints](http://www.rockvillemd.gov/259/Landlord-Tenant-Complaints).

## Community Mediation

The city's community mediation program is designed to assist in resolving conflicts. Mediation is a process in which individuals, groups or organizations in conflict try (with the help of mediators) to reach a mutually acceptable agreement that will resolve their dispute.

## Latino Youth Development Program

The Latino Youth Development Program seeks to engage middle and high school-age Latino males in the academic process by combining personal relationships and sports with weekly mentoring that emphasizes individual responsibility in both school and extracurricular activities. Discussions at these meetings reinforce healthy behaviors while raising awareness of the consequences of substance abuse, teen pregnancy, school suspension and dropout. Program staff facilitate speakers to discuss preventive topics such as alcohol and substance use and abuse, team building, career orientation, nutrition, financial and coping skills. The outreach worker also provides human service resources that provide financial assistance, housing emergency food, child care, health care, help navigating the county school system and other services. Participating youth must qualify for free and reduced-price meals.

Visit the webpage at [www.rockvillemd.gov/2073/Latino-Youth-Development-Services](http://www.rockvillemd.gov/2073/Latino-Youth-Development-Services).

## Mentoring

In partnership with local elementary schools, the city's mentoring program coordinates volunteers to mentor students in kindergarten through fifth grade. The volunteer mentor meets at the school for one hour each week to work on study skills with an assigned child, play educational games and, most importantly, share a caring relationship. Programs are available at three elementary schools: Twinbrook, Meadow Hall and Beall.

Visit [www.rockvillemd.gov/2075/Mentoring](http://www.rockvillemd.gov/2075/Mentoring).

## Summer Enrichment Program

The Summer Enrichment program seeks to address the academic retention loss that occurs during the summer months. The program supports underperforming and failing students and helps them reach academic expectations in school. It focuses on educational foundations while having fun.

The Summer Enrichment program is available through the same participating schools as the Mentoring program.

## Linkages to Learning

The Linkages to Learning Pro-

gram is a collaborative effort between Montgomery County Public Schools, the Montgomery County Department of Health and Human Services and local community partners to provide social and mental health services to low-income elementary and middle school children. The program's broad mission is to provide school-based wraparound services that improve the wellbeing of children and their families by addressing the social, economic, health and emotional issues that act as a barrier to academic success. Rockville operates a Linkages to Learning Program for the city's Maryvale Elementary School students.

Visit [www.montgomeryschoolsmd.org/schools/maryvalees/linkages](http://www.montgomeryschoolsmd.org/schools/maryvalees/linkages).

## Parent Education

In partnership with area providers, the city offers eight-week parenting classes. This series emphasizes the prevention of harsh physical discipline and child abuse through education in child development, realistic expectations settings and positive parenting.

## Counseling Services

The city's licensed counseling staff provide counseling services to young people and their families in need of early intervention mental health treatment. Community Services offers both formal counseling, which involves short-term meetings with a staff member for a specified period, and informal counseling, whereby youth can drop by informally to speak with the counselor. City staff works with families to address a variety of complex issues through coordination with other local agencies and programs.

See [www.rockvillemd.gov/372/Counseling](http://www.rockvillemd.gov/372/Counseling) for more information.

## Financial Empowerment Program

The city offers financial literacy and life skills and coaching to low- and moderate-income Rockville students and residents, to meet educational needs across age demographics. The program is consistent with other local jurisdictions, and it supplements Montgomery County Services to End and Prevent Homelessness programs and Montgomery County Public Schools curriculum.

## Supportive Services

Educational seminars are available for city residents on financial and housing issues, including money management and locating affordable housing.

## Information and Referral

The city helps locate human service resources that provide financial assistance, housing and temporary shelter, emergency food, childcare, treatment for drug and alcohol abuse, health care and other services.

*For more information about Housing and Community Development Department programs and services, call 240-314-8300 or email [hcd@rockvillemd.gov](mailto:hcd@rockvillemd.gov).*

*The department is located at Rockville City Hall, 111 Maryland Ave., Rockville, MD 20850. Please note that Rockville City Hall is currently closed to the public due to the COVID-19 emergency.*